

Carmela Aprea · Eveline Wuttke
Klaus Breuer · Noi Keng Koh
Peter Davies · Bettina Greimel-Fuhrmann
Jane S. Lopus *Editors*

International Handbook of Financial Literacy



Springer

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Editors

Carmela Aprea

Friedrich Schiller University Jena
Jena
Germany

Eveline Wuttke

Goethe University Frankfurt
Frankfurt
Germany

Klaus Breuer

Johannes Gutenberg University Mainz
Mainz
Germany

Noi Keng Koh

National Institute of Education
Nanyang Technological University
Singapore
Singapore

Peter Davies

University of Birmingham
Birmingham
UK

Bettina Greimel-Fuhrmann

Vienna University of Economics
and Business
Vienna
Austria

Jane S. Lopus

California State University
Long Beach, CA
USA

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Foreword

Nowadays, financial education is a topic of international interest. In many countries, there are national strategies for financial education, bringing together and coordinating activities in the field.¹ This includes the activities of international organizations, government agencies, businesses and business associations, trade unions, non-governmental organizations, foundations, financial regulators and central banks. The aim is to guarantee that the many financial education programs are efficient, relevant, and effective over the long term.

Central banks often play a key role in these national strategies as promoters, door-openers and bridge-builders. In many countries—including Switzerland—central banks are also program providers. Central banks are well positioned to do this because, as national institutions, they serve the interests of the country as a whole and have the necessary economic know-how and resources. Moreover, they do not pursue any commercial interests.

Just like the other institutions mentioned above, central banks have a significant interest in a sound reference work on financial literacy. Financial literacy is still a new area of research, making it hard to get an overview. Many questions have only been looked into partially, not least of which is the issue of curriculum design. What skills does a young person need these days to perform well in society and at work? The answer may not be financial skills as such, but rather the ability to handle real day-to-day situations skilfully, and the self-efficacy that goes with it.

In addition to facts, knowledge, and ability, a role is also played by emotions, values, and attitudes. The key word is cognitive control. This means the ability to deal with oneself and with real day-to-day situations in a constructive manner, to cope with resistance and setbacks sensibly, to control impulses, tolerate frustration, and reflect on actions. In other words, it is a matter of personal development.

You might think that this is something for which a child or young person's family, or those close to them, should be responsible. But what happens if they don't fulfil this responsibility? What role can or should be played by the public

¹OECD. (2012). High-level Principles on National Strategies for Financial Education.

sector or social institutions? How, for example, can questions of values and behavior be discussed productively in the classroom without students or their parents viewing it as being either arrogance or a kind of brainwashing?

A further issue that interests everybody who invests resources in the promotion of financial literacy is quality control and the monitoring of results. What makes a good financial literacy product? Part of the answer lies in the relevant educational content, but that is not the only thing. The practical matter of how to implement it in the classroom is also relevant. Which instructional approaches yield results, and which don't? One can assume that two features ensure the quality of both teaching and learning resources: on the one hand, their adaptability and flexibility over time, and on the other hand, the target group's involvement in their development, i.e. teachers and students. But this is just a guess. What do theory and evidence show?

These, and other questions, are answered in this Handbook of Financial Literacy, making it an extremely welcome guide and a valuable tool for many people: practitioners looking for knowledge and guidance from academic research, researchers familiarizing themselves with the current state of discourse in the area of financial literacy, and policymakers designing or evaluating programs. We hope that the Handbook will be widely used in practice, research, and policy, thereby contributing to the promotion of financial literacy as widely as possible.

Dr. Manuel Wälti
Swiss National Bank, Assistant Director
Deputy Head of Research Coordination and Economic Education
Head of iconomix.ch

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Contributors

Nicole Ackermann Universität Zürich, Institut für Erziehungswissenschaft, Zurich, Switzerland

Dwi Sulistyorini Amidjono Universitas Indonesia and Indonesian Council for Economic and Financial Education (ICEFE), Depok, Indonesia

David Ansong University of North Carolina, Chapel Hill, USA

Alessandro Antonietti Department of Psychology, Università Cattolica del Sacro Cuore, Milan, Italy

Carmela Aprea Chair of Business and Economics Education, Friedrich Schiller University Jena, Jena, Germany

Chris Arthur Faculty of Education, York University, Toronto, ON, Canada

Carlos J. Asarta Department of Economics, University of Delaware, Newark, USA

Daniela Barry Konrad-Adenauer-Schule Kriftel, Kriftel, Germany

Anna Emilia Berti Department of Philosophy, Sociology, Pedagogy, and Applied Psychology, University of Padua, Padua, Italy

Andrea Borsetto Department of Psychology, Università Cattolica del Sacro Cuore, Milan, Italy

William Bosshardt Department of Economics, Florida Atlantic University, Boca Raton, FL, USA

Klaus Breuer Johannes Gutenberg University Mainz, Mainz, Germany

John Brock Center for Economic Education, University of Colorado, Colorado Springs and Global Economic Education Alliance (GEEA), Colorado Springs, USA

Michael P. Cameron Department of Economics, University of Waikato, Hamilton, New Zealand

Ilaria Castelli Department of Humanities and Social Science, Università degli Studi di Bergamo, Bergamo, Italy

Zeynep Copur Faculty of Economics & Administrative Science, Hacettepe University, Ankara, Turkey

Sharon M. Danes Family Social Science Department, University of Minnesota, St. Paul, MN, USA

Peter Davies University of Birmingham, Birmingham, UK

Veronica Deenanath Family Social Science Department, University of Minnesota, St. Paul, MN, USA

Franz Eberle Universität Zürich, Institut für Erziehungswissenschaft, Zurich, Switzerland

Valerie Farnsworth School of Education, University of Leeds, Leeds, UK

Stefania Farsagli Forma Scienza—IFEL, Rome, Italy

Umberto Filotto Università di Roma, “Tor Vergata”, Rome, Italy

Felix Frühauf Chair of Economics and Economic Education, Campus Essen, University of Duisburg-Essen, Essen, Germany

Selena Garrison University of Florida, Gainesville, USA

Bettina Greimel-Fuhrmann Vienna University of Economics and Business, Vienna, Austria

Michael S. Gutter University of Florida, Gainesville, FL, USA

Roman Hašek Faculty of Education, University of South Bohemia, České Budějovice, Czech Republic

Julia A. Heath Economics Center, University of Cincinnati, Cincinnati, OH, USA

Caroline Henchoz Domaine Sciences des sociétés, des cultures et des religions, Département des sciences sociales, Université de Fribourg, Fribourg, Switzerland

Billy J. Hensley National Endowment for Financial Education, Denver, USA

Andrew T. Hill Federal Reserve Bank of Philadelphia, Philadelphia, USA

Doreen Holtsch Institut für Erziehungswissenschaft, University of Zurich, Zurich, Switzerland

Christopher Houghton Budd Department of Technology, Policy and Management, Technology University, Delft, The Netherlands; Chatham, Canterbury, England

Paola Iannello Department of Psychology, Università Cattolica del Sacro Cuore, Milan, Italy

Ebi Junaidi Faculty of Economic and Business, The University of Indonesia, Depok, Indonesia

Floor Elize Knoote Independent Consultant for DIMES Consultancy, Amsterdam, The Netherlands

Noi Keng Koh National Institute of Education, Nanyang Technological University, Singapore, Singapore

Maria Liana Lacatus Bucharest University of Economic Studies and Romanian Center for Economic Education, Bucharest, Romania

Chwee Beng Lee University of Western Sydney, Penrith, NSW, Australia

Dirk Loerwald Carl von Ossietzky Universität Oldenburg, Oldenburg, Germany

Jane S. Lopus California State University, Long Beach, CA, USA

Thomas A. Lucey School of Teaching and Learning, Illinois State University, Normal, IL, USA

Antonella Marchetti Department of Psychology, Università Cattolica del Sacro Cuore, Milano, Italy

Davide Massaro Department of Psychology, Università Cattolica del Sacro Cuore, Milano, Italy

Barbara M. O'Neill Department of Agricultural, Food and Resource Economics, Rutgers University, New Brunswick, NJ, USA

Ming Fai Pang Faculty of Education, The University of Hong Kong, Hong Kong, SAR, China

Genevieve Partington Independent Consultant for DIMES Consultancy, Amsterdam, The Netherlands

Jared Penner Independent Consultant for DIMES Consultancy, Amsterdam, The Netherlands

Vladimíra Petrášková Faculty of Education, University of South Bohemia, České Budějovice, Czech Republic

Pablo A. Peña Microanalitica, Chicago, USA

Laura Elizabeth Pinto University of Ontario Institute of Technology (UOIT), Faculty of Education, Oshawa, ON, Canada

Bernd Remmele University of Education Freiburg, Freiburg, Germany

Thomas Retzmann Chair of Economics and Economic Education, Campus Essen, University of Duisburg-Essen, Essen, Germany

Clemente Ruiz-Durán Universidad Nacional Autónoma de México, Facultad de Economía, Mexico City, Mexico

Michael Schuhén Universität Siegen, Zentrum für ökonomische Bildung in Siegen (ZöBiS), Siegen, Germany

Susanne Schürkemann Universität Siegen, Zentrum für ökonomische Bildung in Siegen (ZöBiS), Siegen, Germany

Günther Seeber Institute for Social Sciences, Department of Economics, Universität Koblenz-Landau, 76829 Landau, Germany

Margaret S. Sherraden School of Social Work, University of Missouri-St. Louis, St. Louis, MO, USA

Maria Silgoner Oesterreichische Nationalbank, OeNB, Vienna, Austria

Olaf Simonse Ministry of Finance, Den Haag, Netherlands

Ella Y.N. Siu Republic Polytechnic, Singapore, Singapore

Arne Stemmann Carl von Ossietzky Universität Oldenburg, Oldenburg, Germany

Steve Stillwell Young Enterprise, London, UK

Martin Taborsky Oesterreichische Nationalbank, OeNB, Vienna, Austria

Francesca Tracò Associazione Rosselli, Torino, Italy

Annalisa Valle Department of Psychology, Università Cattolica del Sacro Cuore, Milano, Italy

Anna van der Schors Nationaal Instituut Voor Budgetvoortichting, Utrecht, Netherlands

Rosa Weber Oesterreichische Nationalbank, OeNB, Vienna, Austria

Arnold Wentzel Department of Economics and Econometrics, University of Johannesburg, Auckland Park, South Africa

Pushpa Wood Financial Education and Research Centre, Massey University, Auckland, New Zealand

Eveline Wuttke Chair of Business and Economics Education, Goethe University Frankfurt, Frankfurt, Germany

Yunxi Yang Sichuan Expanded Mental Health Network, Hong Kong Polytechnic University, Hong Kong, China

Joseph Kai Kow Yeo National Institute of Education, Nanyang Technological University, Singapore, Singapore

Chapter 1

Financial Literacy in the Twenty-First Century: An Introduction to the International Handbook of Financial Literacy

**Carmela Aprea, Eveline Wuttke, Klaus Breuer, Noi Keng Koh,
Peter Davies, Bettina Greimel-Fuhrmann and Jane S. Lopus**

In the twenty-first century, the ability to deal effectively with money and financial matters is becoming increasingly important—not just for professionals in the sector of investment and banking, but for every person responsible for managing his/her financial affairs in everyday life. This ability is usually subsumed under the term ‘financial literacy’. The increasing importance of financial literacy is attributable to several demographic, societal and economic trends such as the baby boom and increases in life expectancy, changes in pension arrangements and income, growing involvement in financial markets as well as the complexity and increase in the number of financial products (e.g., OECD 2005). As a result, a wide-ranging transfer of risk has occurred from governments and employers to employees and consumers (e.g., reduced state-supported pensions and healthcare benefits). This imposes a responsibility on individuals to care for their own financial security in

C. Aprea (✉)

Chair of Business and Economics Education, Friedrich Schiller University Jena,
Carl-Zeiss-Strasse 3, 07743 Jena, Germany
e-mail: carmela.aprea@uni-jena.de

E. Wuttke

Goethe University Frankfurt, Frankfurt, Germany

K. Breuer

Johannes Gutenberg University Mainz, Mainz, Germany

N.K. Koh

Nanyang Technological University, Singapore, Singapore

P. Davies

University of Birmingham, Birmingham, UK

B. Greimel-Fuhrmann

Vienna University of Economics and Business, Vienna, Austria

J.S. Lopus

California State University, Long Beach, CA, USA